New Course Request

Indiana University
South Bend Campus

Check Appropriate Boxes:  Undergraduate credit  [ ]  Graduate credit  [x]  Professional credit  [ ]

1. School/Division  College of Arts & Sciences
2. Academic Subject Code  POLS

3. Course Number  Y504 (must be cleared with University Registrar)
4. Instructor  D. Singh

5. Course Title  Politics of Managing Health Services Organizations

Recommended Abbreviation (Optional)  (limited to 32 Characters Including spaces)

6. First time this course is to be offered (Semester/Year):  Fall 2008

7. Credit Hours: Fixed at  3   or Variable from  3   to  

8. Is this course to be graded S-F (only)?  Yes  [x]  No  

9. Is variable title approval being requested?  Yes  [x]  No  

10. Course description (not to exceed 50 words) for Bulletin publication:  An overview of the governance, organization, and operational management of major institutions of health care delivery.

11. Lecture Contact Hours: Fixed at  3   or Variable from  3   to  

12. Non-Lecture Contact Hours: Fixed at  0   or Variable from  0   to  

13. Estimated enrollment:  25   of which  100   percent are expected to be graduate students.

14. Frequency of scheduling:  annual  Will this course be required for majors?  Yes

15. Justification for new course:  This replaces the existing H503 in the MPA program. Change due to IUSB SPEA restructuring.

16. Are the necessary reading materials currently available in the appropriate library?  Yes

17. Please append a complete outline of the proposed course, and indicate instructor (if known), textbooks, and other materials.

18. If this course overlaps with existing courses, please explain with which courses it overlaps and whether this overlap is necessary, desirable, or unimportant.  No

19. A copy of every new course proposal must be submitted to departments, schools, or divisions in which there may be overlap of the new course with existing courses or areas of strong concern, with instructions that they send comments directly to the originating Curriculum Committee. Please append a list of departments, schools, or divisions thus consulted.

Submitted by:

[Signature]
Department Chairman/Division Director

Date  4/14/08

Approved by:

[Signature]
Dear Assoc Dean CLAS

Date  5/18/08

Dean of Graduate School (when required)

Date

Chancellor/Vice-President

Date

University Registrar

Date

After School/Division approval, forward the last copy (without attachments) to the University Registrar for initial processing, and the remaining four copies and attachments to the Campus Chancellor or Vice-President.
POLS- Y504  Politics of Managing Health Services Organizations- 3 credits

Course Description
An overview of the governance, organization, and operational management of major institutions of health care delivery. Topics such as performance measurement, quality and economy, and organized physician and nursing services are included.

Course Objectives
To meet course expectations by the end of the semester, students must:
1. Demonstrate a clear understanding of the operational principles that govern the organization and effective management of hospitals and other types of health care organizations.
2. Demonstrate application of principles learned through case analysis.

Required Text

Course Format: Class learning format includes lecture, student contributions, and case discussions. The main purpose of class lectures is to clarify the difficult concepts encountered in the textbook. Students must come prepared for class by studying in advance assigned readings from the textbook or assigned cases for class discussion. Students should bring the textbook to class.

Policy on a grade of Incomplete (I):
There must be extraordinary circumstances for which supporting documentation must be produced. The student must have completed at least 75% of the coursework with a passing grade. The instructor will provide the student in writing the requirements for completing the course.

Withdrawal:
Withdrawal with a grade of W: The student has the responsibility for complying with the University’s withdrawal policy. Contact the Registrar’s office for further details. If a student does not officially withdraw from the course, a grade of F is recorded.

Classroom Conduct:
Any activity or behavior that interferes with teaching or learning in this class could be cause for adverse action, such as suspension, dismissal, and/or a penalty on the final grade. A final grade of D- or F (at the sole discretion of the instructor) is reserved for those students who continue to act irresponsibly in class after they have been counseled once.
It is recognized that students sometimes have personal needs, but please be thoughtful and courteous. For instance, no beepers or buzzers should sound when class is in session. Shut off such devices before entering the classroom. The only exception made is for emergency personnel who are on call, provided the instructor has been notified in advance. Private conversations should be kept to a bare minimum. As a general rule, if you have something to talk about, share it with the rest of the class. If you have missed something or did not understand something, ask the instructor. Students are expected to give their undivided attention when others are talking.

Academic Integrity:
The Code of Student Rights, Responsibilities, and Conduct—Indiana University (available at http://www.iusb.edu/~stulife) is incorporated and made part of this syllabus. Misconduct, such as cheating, fabrication, plagiarism, interference, and any kind of disorderly conduct, will negatively affect a student’s grade, and may also be subject to disciplinary action, including dismissal from the University.

Means of Contact:
A student’s IUSB e-mail address is the only official means for communicating with the student.

**Grading**

- Homework – 2 case analyses (20 and 30 points respectively)  60
- Mid-term exam  50
- Final exam  75

Total points earned out of 185 will be converted to a percentage.

A=92+; A- = 89-91; B+ = 86-88; B=82-85; B- = 78-81; C+ = 75-77; C=71-74; C- = 68-70; D+ = 65-67; D =62-64; D- = 59-61; F=<59
**Course Schedule:** The following provides only an illustrative overview of the schedule, and is subject to minor changes.

<table>
<thead>
<tr>
<th>Date</th>
<th>Topic</th>
<th>Chapters</th>
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<tbody>
<tr>
<td>Aug 31</td>
<td>Overview</td>
<td>Chapters 1 and 2</td>
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<tr>
<td></td>
<td>Case assignment 1 (to be given)</td>
<td></td>
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<tr>
<td>Sept 7</td>
<td>The governing board</td>
<td>Chapters 3</td>
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<tr>
<td>Sept 14</td>
<td>The executive office</td>
<td>Chapter 4</td>
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<td></td>
<td>Case assignment 1 due</td>
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<td>Sept 21</td>
<td>Designing the healthcare organization</td>
<td>Chapter 5</td>
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<td></td>
<td>Case discussion in class</td>
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<td>Sept 28</td>
<td>Measuring performance</td>
<td>Chapter 6</td>
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<tr>
<td>Oct 5</td>
<td>Building quality and economy in patient care</td>
<td>Chapter 2 (p. 30, p. 42)</td>
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<td>Oct 12</td>
<td><strong>Mid-term exam</strong></td>
<td>Chapter 7</td>
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<tr>
<td>Oct 19</td>
<td>Organized physician services/Nursing services</td>
<td>Chapters 8 and 10</td>
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<tr>
<td>Oct 26</td>
<td>Prevention and nonacute services</td>
<td>Chapter 11</td>
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<td>Nov 2</td>
<td>Case discussion and assignment 2 (to be given)</td>
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<td>Nov 9</td>
<td>Marketing the healthcare organization</td>
<td>Chapter 13</td>
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<td>Nov 16</td>
<td>Case assignment 2 due</td>
<td>Chapter 15</td>
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<td>Information systems</td>
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<td>Nov 23</td>
<td><strong>No class</strong></td>
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<tr>
<td>Nov 30</td>
<td>Community health</td>
<td>Chapter 9</td>
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<td>Dec 7</td>
<td>Planning future directions</td>
<td>Chapter 2 (p. 55), Chapter 12</td>
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<tr>
<td>Dec 14</td>
<td><strong>Final exam</strong></td>
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