

All the support you need, from A(CE) to Z(OOM)

As an IU South Bend student, you are connected to many different staff members whose job it is to help support your journey through college and your academic and personal success. Below is a snapshot of the many services available to you.

- **Academic Advising**

www.iusb.edu/advising

Your academic advisor is a critical partner in fostering your success at IU South Bend and beyond. Your advisor will help you explore academic majors and careers and connect you with important academic advising tools.

Go to www.iusb.edu/advising for information on:

- Who is my advisor?
- Accessing your advising records via SOAR (Student Online Advising Records).
- Planning your coursework via the Interactive Graduation Planning System (iGPS).
- Accessing instructor feedback, observations, and recommendations via the Student Engagement Roster (SER).
- How to register for classes.

- **Academic Centers for Excellence (ACE)**

Multiple locations • (574) 520-5022 • sbtutor@iusb.edu • www.iusb.edu/tutoring

Tutoring services are offered free of charge for various courses at four locations on campus. No appointment is necessary for most of the courses. Check the ACE website at www.iusb.edu/tutoring for the current schedule.

- Computer Science: Northside 209
- Math: Northside 310
- Writer's Room: Library, fourth floor (writing/composition)
- Learning Center: Library, fourth floor (all other subjects)

- **Athletics**

(574) 520-4100 • iusbtitans.com

Come on out and cheer for our Titans as they compete in the following NAIA varsity sports: baseball, basketball, cross country, golf, softball, soccer, tennis, and volleyball. Schedules posted at the web site above.

- **Bookstore**

Northside Hall • (574) 235-8180 • iustore.com

Obtain your textbooks in-person or order online. The bookstore also carries a wide range of IU and IUSB apparel and has used computers for sale.

- **Bursar's Office**

Administration 115 • (574) 520-4253 • bursarsb@iusb.edu • bursar.iusb.edu

A higher education term for "cashier's office," they process payments, credits, charges, refunds, and set up payment plans.

- **Career Services**

Administration 104 • (574) 520-4425 • sbcareer@iusb.edu • careers.iusb.edu

Career counseling and assessments, resume and cover letter reviews, job search advice, career fairs, and more. Take advantage of their on-line recruiting system, IUSBCareers, for job postings.

- Civil Rights Heritage Center**
1040 West Washington Street • (574) 307-6135 • crhc@iusb.edu • www.iusb.edu/civil-rights
 Born from the efforts of Indiana University South Bend students and professors, the Civil Rights Heritage Center transformed a once-segregated city swimming pool into an active learning center. It explores the civil rights struggles of the past so people can take action in the present and build a better future.
- Community Engagement**
Wiekamp Hall 2279 • (574) 520-4572 • gmeguire@iusb.edu • www.iusb.edu/community-engagement
 Community engagement is applying what you're learning in the classroom to the community and using lessons from the community to enrich your college experience. You could volunteer at a local non-profit, work with a student club to deliver programming for a local library, or intern at a local business. If you'd like to learn more about what IU South Bend students are doing in the community, follow us on Facebook at IU South Bend Community Engagement.
- Counseling Center**
Administration 175 • (574) 520-4125 • www.iusb.edu/student-counseling-center
 Remember, it's okay to ask for help! Our caring and compassionate staff are available to support your mental health needs by providing evidence-based therapeutic support in a safe and welcoming environment.
- COVID-19 Information**
iu.edu/covid
 Information regarding the vaccine requirement, how to submit an exemption request, and detailed FAQ's.
- CrimsonCards (student ID)**
Education and Arts Building 1109 • (574) 520-5555 • helpdesk@iusb.edu • crimsoncard.iu.edu
 Go to the UITS Support Center at the location above. You will need another form of photo ID (driver's license or other government issued ID). No cost for the first CrimsonCard, \$25 for replacement.
- Dean of Students**
Administration 177L • (574) 520-4252 • moport@iusb.edu
 For students in need of assistance with medical withdrawals or other personal issues.
- Dental Clinic**
Education and Arts Building (enter via parking lot) • (574) 520-4156 • dhclinic@iusb.edu
 Students can receive a cleaning for \$15 and a full set of x-rays for \$15. Call for an appointment.
- Dining Services**
Multiple locations • (574) 520-4193 • mjshedd@iusb.edu
 The University Grill (Administration Building) offers hot entrees, stir fry, subs, salads, pizza and grill items such as burgers, fries, and chicken tenders. We Proudly Serve Starbucks (Education and Arts Building), offers gourmet coffees and various grab and go items.
- Disability Support Services**
Administration 167 • (574) 520-4460 • sbdss@iusb.edu • www.iusb.edu/disability-support
 Do you need accommodations to perform your best in an academic setting? Or did you have an IEP or academic accommodation in high school or at another college/university? Contact this office to ensure that you are eligible for accommodations.

- **Elkhart Center**
125 E. Franklin St. • (574) 520-4000 • elkhart.iusb.edu
 Many undergraduate classes are taught at IUSB's location in downtown Elkhart. The building contains 13 classrooms including a student lounge, student technology center, clinical assessment lab, and science lab.
- **Financial Aid and Scholarships**
Administration 116 • (574) 520-4357 • sbfinaid@iusb.edu • financialaid.iusb.edu
 Financial Aid counselors can assist you with all aspects of financial aid, including scholarships, grants, loans, submitting required documents, and work-study opportunities (that allow you to work and earn money to help pay for your costs).
- **Food Pantry - Titans Feeding Titans**
Fine Arts Building 111 • (574) 520-4256 • tft@iusb.edu • go.iu.edu/3XeY
 A student run food pantry for the students and staff of Indiana University South Bend offering food, personal hygiene, and household items at no charge.
- **Gateway Information Center**
Administration lobby • (574) 520-5005 • sbinfo@iusb.edu
 Questions? Not sure where to go? Current students are ready to help! The Gateway provides information and one-on-one assistance with a variety of campus processes, including locating offices and classrooms, financial aid bursar functions, navigating Canvas, how to contact your advisor, registering for classes, and much more.
- **Health & Wellness Center**
Vera Z. Dwyer Hall • (574) 520-5557 • iusbhwc@iusb.edu • go.iu.edu/3BVL
 Located across the street from Northside Hall, the Health and Wellness Center is an all-inclusive facility. Services range from vaccinations to birth control advice to STI services. You do not need health insurance to be treated here and patient information, including test results and treatment recommendations, is kept strictly confidential.
- **Honors Program**
Administration 164 • (574) 520-5525 • nkarakat@iusb.edu • honors.iusb.edu
 The Honors Program is a community of students who are given an extraordinary chance to reach their full academic potential. Benefits include scholarships, attainment of the prestigious IU Honors Diploma, early registration privileges, research opportunities, membership in the Honors Club, social events and travel opportunities, and use of the Honors Lounge.
- **Housing**
River Crossing Community Building • (574) 520-5800 • living@iusb.edu • housing.iusb.edu
 Living on campus allows you to take advantage of the full collegiate experience offered at IU South Bend. You'll have the chance to make life-long friendships and will find many student-centered programs and services to assist with your personal and academic success.
- **International Programs (Study Abroad)**
Administration 140 • (574) 520-4419 • iusbintp@iusb.edu • academics.iusb.edu/international-programs
 Living and studying in another country, whether for a summer, a semester, or a full year, can enrich your education and help you prepare for a career in today's interconnected world. Students most recently have studied in Costa Rica and Iceland, and past destinations include Athens, Berlin, Florence, Ireland, Mexico, and many more.

- **International Student Services**

Administration 140 • (574) 520-4419 • oiss@iusb.edu • admissions.iusb.edu/oiss

IU South Bend has a long tradition of welcoming international students to our learning community. We offer admissions processing, immigration advisement, support services, and advocacy. In addition, we help connect students to the wider community through cross-cultural dialogue and events with an international focus.

- **1st Source Bank**

Administration Building 183 • (574) 344-5939 • walesc@1stsource.com

Convenient banking on the IU South Bend campus. Stop in today to open an account.

- **Library**

Franklin D. Schurz Library • (574) 520-4441 • refquest@iusb.edu • library.iusb.edu

Take advantage of in-person and online support with a variety of services, including reference librarians for research assistance, a vast array of online collections, and more.

- **Parking Services/Lost and Found**

Administration 112 • (574) 520-5528 • parking@iusb.edu • parking.iusb.edu

All students parking on campus must display a current permit. Order online at parking.iusb.edu. Housing residents must pick up their permit in person.

- **Police**

2002 Mishawaka Avenue • (574) 520-4239 • iupdsb@iusb.edu • administration.iusb.edu/police

Located across the street from the Wiekamp Hall parking garage, the Campus Police Department works in partnership with all members of the IU South Bend community to provide a safe and secure setting for all.

Register your bicycle and laptop here or call for a personal escort. Go to their web site for more of the services they offer. Campus police are available 24/7.

- **Software**

iuware.iu.edu

Go to the web site above for free software downloads, including Microsoft Office, Adobe Creative Cloud, and many more!

- **Student Activities Center**

(574) 520-4100 • iusbtitans.com

A 100,000 square foot facility that offers a state-of-the-art fitness center; three-lane running track; five court areas; three racquetball courts; group fitness room; full-service locker rooms; popular game area, featuring billiards and table tennis; and a student lounge. In addition, there are office areas for athletics, student life, Student Government Association, Titan Productions, student publications, and meeting space for clubs and organizations.

- **Student Conduct**

Administration 177A • (574) 520-5524 • conduct@iusb.edu • www.iusb.edu/conduct

This office supports the educational mission of IU South Bend by upholding the *Indiana University Code of Student Rights, Responsibilities, and Conduct*. It is your obligation to know your responsibilities and be aware of the prohibited actions such as, cheating, fabrication, plagiarism, and academic and personal misconduct, as you study here. You will find your rights and the university's expectations clearly laid out in the Code.

- **Student Engagement Roster (SER)**

Access via One.IU

This allows instructors to let you and your advisor know when they're concerned about you, or when they're pleased with your performance in class. It's important that you check SER regularly to ensure success in your

classes.

- **Student Government Association**

Student Activities Center 202 • (574) 520-5572 • stugov@iusb.edu • sga.iusb.edu

Representing the interests of all students enrolled in academic programs as well as the student viewpoint on administration and faculty committees. We encourage opportunities for student involvement on campus and in the surrounding community. Come ask questions, voice concerns, or just come find out more about student life on campus!

- **Student Life**

Student Activities Center 201 • (574) 520-5533 • sblife@iusb.edu • studentlife.iusb.edu

Offers many options and opportunities for campus involvement! There is something for everyone at IU South Bend!

- **Sustainable Future, Center for a:**

Wiekamp Hall 2249 • (574) 520-4429 • csfuture@iusb.edu • clas.iusb.edu/centers/cs-future

Works with the campus and community to find innovative and engaging ways to meet the needs of the present without compromising the ability of future generations to meet their own needs. The Center focuses on practices and strategies that are ecologically friendly, economically sound, and socially responsible.

- **Technology Support - University Information Technology Services (UITS)**

Education and Arts Building 1109 • (574) 520-5555 • helpdesk@iusb.edu • uits.iusb.edu

UITS can assist with all your technology needs on campus, offering in-person, phone, and online support. This office also issues CrimsonCards, the official IU photo ID. When obtaining your CrimsonCard, you will need another form of ID, such as a driver's license or other government issued ID.

- **Titan Atlas**

titanatlas.iusb.edu

Explore the many ways to get involved on campus through a wide variety of student clubs and organizations.

- **Titan Success Center**

Administration 146 • (574) 520-5050 • tsuccess@iusb.edu • www.iusb.edu/titan-success-center

Need help with non-academic issues? Not sure who to contact or which office to connect to or need help? Success Coaches located in the Titan Success Center are here to help! The Titan Success Center is also where you go for assistance if you are a 21st Century Scholar or Guided Pathways Academy student.

- **Veteran Student Services**

Administration 101 • (574) 520-4115 • veterans@iusb.edu • veterans.iusb.edu

Serves our active-duty students, veteran students, and military dependents by assessing and setting up VA and education benefits. IU South Bend was recently named a Military Friendly School, earning a Bronze rating (the only IU campus with that distinction).

- **Wiekamp Educational Resource Commons**

Education and Arts Building 2010 • (574) 520-4120 • ryweber@iusb.edu • erc.iusb.edu

This area houses a K-12 library, computer/workstation area, and production area for creating presentation materials. A poster printer, 3D printer, lamination machine, and more are available for students at a reasonable cost.

- **Zoom**

Access via One.IU or at [zoom.iu.edu](https://zoom.us)

Video conference tool for online classes or for collaborating with fellow classmates on group activities and more.

Discrimination or Harassment

IUSB is committed to equal opportunity within the university and throughout American society. All students will have equal access to education, sports, extra-curricular activities, and clubs regardless of their age, color, ethnicity, gender, gender identity, marital status, national origin, race, religion, sexual orientation, or veteran status. Additionally,

All Gender Bathrooms

- Administration Building 197B
- Education and Arts 1092 and 1096
- Northside Hall 193
- Vera Z. Dwyer Hall 149 and 150

Wellness and Lactation Rooms

- Administration Building 102
- Vera Z. Dwyer Hall 155
- Education and Arts 2245
- Northside Hall 422
- Wiekamp Hall 2211 and 3274

IUSB prohibits discrimination and harassment on the basis of age, color, disability, ethnicity, sex, gender identity, gender expression, genetic information, marital status, national origin, race, religion, sexual orientation, or veteran status (“protected classes”) in matters of admission, employment, housing, services, and in its educational programs and activities. It is the policy of the university to comply with all applicable federal and state laws regarding unlawful discrimination and harassment against protected classes.

Individuals are encouraged to promptly report incidents of discrimination, harassment, and/or sexual misconduct to the appropriate designated officials. Some employees at IU South Bend may have reporting obligations based on their role and responsibilities. IU has an online portal to anonymously report if a student’s safety, body, beliefs, or rights have been violated. The portal may be used to report incidents of harassment, discrimination, hate incidents and retaliation.

<https://reportincident.iu.edu>

For more information or if you wish to file a complaint, contact the Office of Institutional Equity and Inclusive Excellence.

Laura Harlow

Director of Institutional Equity and Inclusive Excellence

Administration Building 234

(574) 520-5536

lewhitne@iusb.edu

Title IX & Sexual Misconduct

IUSB is committed to providing an environment free of discrimination on the basis of sex or gender for all members of the campus community. Sexual misconduct, which includes rape, harassment, sexual exploitation, acquaintance rape, sexual assault, domestic violence, stalking, and dating violence, is strictly prohibited. IUSB policies addressing sexual misconduct cover all members of our community, regardless of gender, sexual orientation, gender identity, immigration and citizenship status, and professional or academic position.

Consent: An agreement expressed through affirmative, voluntary words or actions, and mutually understandable to all parties involved, to engage in a specific sexual act at a specific time

- Consent can be withdrawn at any time, as long as it is clearly communicated.
- Consent cannot be coerced or compelled by force, threat, deception or intimidation.
- Consent cannot be given by someone who is incapacitated.
- Consent cannot be assumed based on silence, the absence of “no” or “stop,” the existence of a prior or current relationship, or prior sexual activity.

An individual is incapable of consent if they are unable to understand the facts, nature, extent, or implications of the situation due to drugs, alcohol, a mental disability, being asleep or unconscious, or based on their age (pursuant to Indiana law). With respect to alcohol and drugs, intoxication and/or impairment is not presumptively equivalent to incapacitation. Consent does not exist when the individual initiating sexual activity knew or should have known of the other individual’s incapacitation.

Reporting sexual misconduct: If you have experienced a sexual assault or violence in a dating or intimate relationship, the most important thing you can do is get to a safe place. If you believe you or anyone else is in immediate danger, call 911 as soon as possible.

Sexual Assault

A person who has experienced a sexual assault or other sexual violence may report the behavior to local law enforcement or the campus police:

Indiana University Police Department
2002 Mishawaka Avenue (across from the parking garage)
(574) 520-4239

South Bend Police Department (open 24 hours)
701 W Sample Street
South Bend, IN 46601
(574) 235-9201

A person who has experienced a sexual assault or other sexual violence may report to the Office of Student Conduct or the Title IX Office:

Laura Harlow
Director of Institutional Equity and Inclusive Excellence
Administration Building 234
(574) 520-5536
lewhitne@iusb.edu

Jenny Kincaid
University Director of Institutional Equity & University Title IX Coordinator
(812) 855-7559
jenkinca@iu.edu

Araceli Lepe Moreno
Director of Student Conduct, Title IX Investigator
Administration Building 177H
(574) 520-5524
alepemor@iusb.edu

A person who has experienced a sexual assault or other sexual violence and who wishes to access confidential assistance may go to the Student Counseling Center located in room 175A of the Administration Building, (574) 520-4125.

To access information on safety, campus data, bystander intervention, and other resources, go to <https://stopsexualviolence.iu.edu/> and <https://protect.iu.edu/police-safety/annual-reports/index.html>.

If you have questions or need to add information to this list, contact Rick Dennie at rdennie@iusb.edu