New For Spring

Office 2010
Microsoft Office 2010 will be installed on classroom instructor stations and in all IT computer labs for the beginning of the spring semester. Any new computers installed in faculty and staff offices will have Office 2010 beginning January 20th, 2011. Faculty and staff may also request the upgrade through the helpdesk ({helpdesk@iusb.edu}). Faculty who will be using Office 2010 in the classroom will receive first priority on installation requests.

The change to most of the Office suite applications is relatively minor. Outlook appears to have the most changes or enhancements. A session demonstrating Office 2010 was held during the Tech Fair (or Making IT Happen) event in October. Additional sessions are scheduled in January (no need to register for these—just come to either session):
- Wed, January 19 2-3pm DW1001
- Tues, January 25 9-10am DW1001

Handouts documenting some of the differences and enhancements will be provided.

Laptop Policy For Faculty
Laptops soon may be requested by faculty in lieu of a desktop unit without incurring any charges to their department when the current computer is due for life-cycle replacement. A standard Dell laptop or Mac laptop will be provided to those faculty who choose the mobility of a laptop over a desktop. Guidelines for this new process are being developed and should be ready in January.

Portable Labs Upgraded
New laptops have been purchased for both the NS and DW portable lab carts. The number of units in each cart will increase from 16 to 24 to better accommodate classes needing temporary use of a lab. The upgraded units should be ready for checkout in January.

An additional portable lab cart will be purchased and equipped with Mac laptops for use in Greenlawn and, eventually, in the Education and Arts building. This unit will be configured and ready for use by summer.

Lab Seat Program
Students can now check online to find available computers in the open labs. With this program, computers (both Mac and PC) not in use in any given lab will be designated as available. You can access this information on the web at seatfinder.iusb.edu. This information is also available via IU Mobile, m.iusb.edu, anytime anywhere.

LanSchool in Classroom Labs
New classroom management software, requested by faculty earlier in the year, has been purchased. This powerful, yet easy-to-use software helps instructors monitor and interact with students in classroom labs. Through simple icon clicks, instructors can project PowerPoint slides to all computer screens, lock out keyboard/mouse activity to help students stay on task, conduct a student poll, project a student’s screen to the whole class, or even reboot a computer if necessary.

This software has been in use in NS340 and NS164 during the fall semester and received positive feedback from both students and instructors. It will be available in the Library BI lab and the AI 121 lab by the beginning of the semester, and will be in other classroom labs shortly thereafter.

Training will be coordinated through UCET, so look for postings on the campus bulletin board.

Net Express Stations
Net Express stations around campus are being replaced with new Dell computers for the spring semester. These units should provide faster and more reliable access for students, faculty, or staff who need to make a quick check of email or the Internet between classes when computer labs are full.

Highlights of this issue:
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**Improved Wireless**
The initial phase of wireless on campus, completed in 2008, was intended to cover the many open areas where students might congregate to use their laptops. This year IT developed a plan to enhance that coverage. Work was recently done in the Administration and Wiekamp buildings during the first phase of the upgrade. The expected completion date for the entire campus is June 30, 2011.

**Wireless Printing**
Many students, faculty, and staff have been asking about wireless printing on campus. At this time, it is not available, but IT will be working on a solution during the Spring semester. Keep an eye on the campus bulletin board for the announcement of when it is ready and for instructions and locations for printing.

**Office for Mac 2011**
Office for Mac 2011 was released a few months ago and is currently being tested by IT staff. This new version is the most compatible with Office 2010 for Windows. It includes some of the new features and provides improved Exchange server support. After sufficient testing, this update will be available for office installs. Unless there are complications, the Macs in the labs will be upgraded to Office 2011 in the summer.

**Reminder: Quota Roll-over**
Students’ unused portion of the GoPrint allotment for fall will roll over to the spring semester, and any unused from spring will roll over to the summer semester. In the fall, however, allotments are reset. Allotments for faculty and staff are reset each semester with no roll-over.

**Mypage Retiring**
The IU South Bend mypage server (mypage.iusb.edu) will be retired the week of December 20th, 2010. If you have not already done so, please migrate your pages to mypage.iu.edu which is available free of charge to all IU faculty, staff and students.

To obtain a personal web page account on mypage.iu.edu, go to http://itaccounts.iu.edu. From there, go to "Manage my IU computing accounts". (You'll need your IU credentials to authenticate.) Next, go to "Create more accounts" and select the radial for mypage.iu.edu; click on "create accounts". Your mypage.iu.edu account should be ready within 24 hours. By the way, the standard quota on mypage.iu.edu is 1 gigabyte.

You can upload your current web page information to mypage.iu.edu using sftp. For complete information on the mypage.iu.edu system, go to the Knowledge Base (http://kb.iu.edu) and search for "mypage".

If you use mypage.iusb.edu for services other than maintaining your own personal web pages (e.g. cgi programming), you may need to look at other services. There is a web development system in Bloomington called Mentor - for more information, go to the Knowledge Base and search for "mentor".

Feel free to contact the IT Helpdesk at 520-5555 with questions you may have.